

Comevo Accessibility Conformance Report

International Edition

VPAT® Version 2.3 (Revised) – April 2019

Name of Product/Version: Launch Online Orientation

Product Description: Orientation Software for Higher Education

Report Date: December 18, 2019

Contact information: Leslie Coe 800-748-0975 x803

Evaluation Methods Used:

- Most testing is based on general product knowledge
- Online Testing Tools
 - <https://achecker.ca/checker/index.php>

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V2.1.2 (2018-08)	(Yes)
---	-------

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

NOTES: The following notes apply to Table 2, Level AA, and Table 3, Level AAA.

Comevo’s Launch Online Orientation Software is a cloud-based Software as a Service model (SAAS). Conformance levels for “Web” and “Software” are synonymous. Comevo is addressing the “Authoring Tool”, “Web”, and “Software” items as one.

Authoring Tool: In addition, a Content Management System (CMS) tool is included as part of the Launch Management Console. Clients may author their own page content via a WYSIWYG editor, embedded audio and videos, add custom images, upload PDFs, and more with this tool. The tool qualifies as an “Authoring Tool” but is merely part of the product as a whole. Comevo can recommend best practices to clients but ultimately, client authored content appearing on Launch Online Orientation web pages may or may not adhere to these standards. There are several conformance levels listed below that indicate, “Supports”, most of which are compliant on behalf of Launch Online Orientation. Client authored content, however, might make these compliances read as “Supports with Exceptions”, but compliance of client authored content is the responsibility of the client and is indicated below where applicable.

Closed Functionality Software: No part of the product prevents an end user from attaching any assistive technology. Assistive tools are part of the user’s browser and therefore any reference to “Closed Functionality Software” is not applicable and omitted.

The client will own any Electronic Docs that would be available on any given Launch Online Orientation web page, with the exception of the out-of-the-box Certificate of Completion, which is a Microsoft Word document transcoded as a PDF. Because of this, we have omitted the “Electronic Docs” sections.

Completion of the next three tables would not have been possible without help from W3: <https://www.w3.org/TR/UNDERSTANDING-WCAG20/Overview.html>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	A portion of the Management Console acts as a Content Management System (CMS). Clients can use a WYSIWYG editor to author their own page content and are responsible for its compliance.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Because clients can author their own content and embed MP3 and videos, Comevo can only recommend best practices.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Same as explained in 1.2.1.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p>	Supports	Same as explained in 1.2.1.

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and are fully compliant. The WYSIWYG editor in Launch Management Console gives clients the ability to author their own page content. Compliance for this content is the client's responsibility.
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) 	Supports	Same as explained in 1.3.1.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Same as explained in 1.3.1.
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	A portion of the Launch Management Console acts as a Content Management System (CMS). Clients can use a WYSIWYG editor to author their own page content and are responsible for its compliance. The WYSIWYG editor allows for font color changes.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	MP3 objects do not automatically play unless the client enables this. Clients may embed additional audio objects using the WYSIWYG editor but are encouraged not to auto-play them.
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	All Launch Online Orientation links are navigable with the tab key.
<p>2.1.2 No Keyboard Trap (Level A)</p>	Supports	Same as explained in 2.1.1.

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	Single character key shortcuts do not exist in Launch Online Orientation software.
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Sections of the Orientation may contain a “Section Timer”. The timer is intended to allow each student time to review the material before taking the section quiz. The intent is to allow a minimum time to review the material, not to enforce a maximum time limit.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Launch contains no marquees but supports embedded video. In both cases, there are controls to support this criterion. Clients are discouraged to enable videos to auto-play.
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1(Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Launch Online Orientation does not contain any flashing text features.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	The navigation bar atop each page is consistent throughout a section in Launch Online Orientation. A link to “Skip to Main Content” exists on all pages, which allows users to skip over the Navigation bar, straight to the content and onward to the “Back” and “Next” buttons.
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Launch Online Orientation provides context-specific page titles.
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) 	Supports	Addressed in 2.4.1. If the user bypasses the “Skip to Main Content” link, order proceeds through the Navigation links, which act as breadcrumb links.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	A portion of the Launch Management Console acts as a Content Management System (CMS). Clients may create links to external sites within their authored content using the WYSIWYG editor, and are responsible for link compliance.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Launch Online Orientation does not have any functionality that uses multipoint or path-based gestures.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Launch Online Orientation software does not use any drag-and-drop actions. Buttons, such as those used for navigation, trigger when the mouse click is released.
<p>2.5.3 Label in Name (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3 (Open Functionality Software) 11.2.5.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	All label text is presented visually in Launch Online Orientation. If the client creates any labels with the WYSIWYG editor, they will be responsible for compliance within those pages.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	Launch Online Orientation does not have any motion activated functionality.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	By default, Launch Online Orientation uses the html “lang” attribute with value “en-US” on all pages. If a module is created in another language we can update the “lang” attribute as necessary for that module.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	There are no contextual changes when tabbing through user interface elements.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria	Supports	Unpredictable changes do not occur while interacting with form controls.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Compliance exists and is only applicable on Launch Online Orientation’s Quiz, Pathfork, and Intake form pages.
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) 	Supports	Compliance exists and is applicable in the same way as stated in 3.3.1.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Launch Online Orientation uses compliant HTML5 markup. However, clients using the WYSIWYG editor to author their own page content are responsible for its compliance.
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	Interactive user interface elements are compliant with the use of form labels

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	There are no live streaming features in Launch Online Orientation
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	Supports	Clients may embed video and MP3 objects. Comevo can recommend only best practices.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Launch Online Orientation is essentially a website, and it uses responsive stylesheets. Our software does not restrict a user to using one orientation, such as landscape or portrait.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5 (Open Functionality Software) • 11.1.3.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The purpose of each input field that is used to collect information about the user can be programmatically determined in our Launch Online Orientation software.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) 	Supports	Launch Online Orientation presents its pages using templates. The product is fully compliant but it is the client’s responsibility to adhere to this item in their authored content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	The CSS in Launch Online Orientation or any of its plug-ins does not restrict browser zoom.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Supports	A scenario may be applicable in client-authored content. The WYSIWYG editor allows for inline images in markup and the client is always responsible for their authored content, including alt tags on images.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10.1 (Open Functionality Software) • 11.1.4.10.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	The WYSIWYG editor allows the client to create their own content. There is nothing in our system which restricts the client from their content conforming to this standard.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	Any part of the template that is created by Comevo will have at least a 3:1 contrast against adjacent colors. If the client creates content with the WYSIWYG editor, they will be responsible for compliance of that content.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) 	Supports	Compliance exists and is applicable in the same way as stated in 1.4.10.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	This only applies to the Terms To Know feature in Launch Online Orientation. That feature is compliant.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	A navigation bar is provided in Launch Online Orientation, but the pages therein are considered “steps in a process”. The nature of the navigation (which allows clicking back to previous pages) renders this criterion inapplicable.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. The WYSIWYG editor in Launch Management Console gives clients the ability to author their own page content. Compliance for this content is the client’s responsibility.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	Launch does not prevent native behaviors in browsers for tab focus nor mouse hover.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	Clients may author their own page content. Compliance for this content is the client’s responsibility.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigation is part of the template, the client cannot control it, and it is always consistent. In some cases, a page may require user interaction (a form) before the “Next” button is applicable.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. Clients have no way of authoring navigation and forms.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Error features are only applicable on the Quiz and Intake form pages, and are compliant.
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	This is only applicable for our Quiz pages, which are compliant.
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) – Does not apply 	Supports	This applies when a user enters invalid information into an intake field , or misses a quiz question. The error status message can be programmatically determined in this case.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.4.1.3 (Open Functionality Software) – Does not apply 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Clients can upload and embed MP3 and video files, and will be responsible for this and any additional compliance.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Same exception as 1.2.6.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Same exception as 1.2.6.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Applicable	There is no support for live streams in the product. This may not prevent a client from embedding a live streaming video, at which point the client would be responsible for compliancy.
1.3.6 Identify Purpose (Level AAA 2.1 only) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Partially Supports	Most regions can be programmatically determined by their landmark roles. There are a few exceptions to this in our software, which are in the process of being updated.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. The clients may author their own content using the WYSIWYG editor, which allows for color variety. The client would be responsible for compliance of this content.
<p><u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Our software does not have any background audio unless the client adds content with audio. Clients can upload and embed audio or video files and will be responsible for this compliance.
<p><u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Explanation in 1.4.6 applies.
<p><u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Inline styles applied by the WYSIWYG editor may change fonts, colors and sizes, and images as letters are fully supported. (For example, an old-English character.) The CSS already in place does not prohibit the resizing of said images representing text.
<p><u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. Client-authored content may violate this compliance and it would be the client’s responsibility to conform. This scenario, however, presently does not exist, as all client-authored content is essentially textual, not interactive.
<p><u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	An example of this item is a timed test. Launch Online Orientation does not currently implement this type of negative-impact timed interaction.
<p><u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Does not Support	There is one scenario in Launch Online Orientation where such a timeout and change of context may occur, causing a failure of this compliance. At the end of a section with a quiz and an enforced timer, the

Criteria	Conformance Level	Remarks and Explanations
		"QuizWait" view will count down until the timer reaches 0 and automatically refresh the page, showing the quiz.
<p>2.2.5 Re-authenticating (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	In the event of an expired session, the system will redirect the user to the Intake Form. There is no data lost after re-authentication.
<p>2.2.6 Timeouts (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	After 30 minutes of inactivity, a user is alerted that their session will time out if they do not take an action. No data is lost when the user is timed out, and they will be presented with a link to re-enter orientation.
<p>2.3.2 Three Flashes (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation does not contain any flashing text features.
<p>2.3.3 Animation from Interactions (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation does not contain any motion animation which is triggered by interaction.
<p>2.4.8 Location (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	An authenticated user has navigation, which acts as a breadcrumb trail.
<p>2.4.9 Link Purpose (Link Only) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. Client-authored content may contain links to external sites. Compliance for these links will be the client's responsibility.
<p>2.4.10 Section Headings (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation page layouts are templated, controlled by Comevo, and compliant. Pages contain a <heading> section, main content section, and <footer> section. Each have controlled use of <h#> tags. Client-authored content renders in the main content section and may contain additional headings. Compliance for these links will be the client's responsibility.

Criteria	Conformance Level	Remarks and Explanations
<p>2.5.5 Target Size (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The targets within Launch Online Orientation are all at least 44x44 pixels. If the client creates any targets in their content with the WYSIWYG editor, they will be responsible for compliance of that content.
<p>2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Launch Online Orientation does not restrict the use of input modalities.
<p>3.1.3 Unusual Words (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The “Terms to Know” feature is configurable in the Launch Management Console and handled entirely by the Launch Online Orientation page templates and in the client-authored content. It is the client’s responsibility to define all words fitting this category in “Terms to Know”. In Launch, these words render as definition lists.
<p>3.1.4 Abbreviations (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Abbreviations are definable words and handled by the “Terms to Know” feature, covered in section 3.1.3 above.
<p>3.1.5 Reading Level (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	There may be scenarios where client-authored content contains advanced vocabulary. It is the client’s responsibility to utilize the “Terms to Know” tool to meet this compliance.
<p>3.1.6 Pronunciation (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	Explanation in 3.1.5 applies.
<p>3.2.5 Change on Request (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Supports	The Launch Online Orientation product fully supports this compliancy. No current scenarios of client-authored content violate this compliancy.
<p>3.3.5 Help (Level AAA)</p> <p>Also applies to:</p>	Supports	Title attributes and label handle context-sensitive help on the relevant Intake Form, Quiz, and Navigate pages.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Only applicable for Quiz pages.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Launch Online Orientation is a software service provided as a website. Support for screen readers is dependent on the browser.
302.2 With Limited Vision	Supports	Explanation in 302.1 applies.
302.3 Without Perception of Color	Supports	We work with the client to come up with a template color scheme that meets these requirements.
302.4 Without Hearing	Supports	Clients may embed video and MP3 objects; Comevo can recommend only best practices. Embedded video supports closed captioning; the client is responsible for this compliance.
302.5 With Limited Hearing	Supports	Explanation in 302.4 applies.
302.6 Without Speech	Supports	There is no microphone dependent feature in Launch Online Orientation.
302.7 With Limited Manipulation	Supports	See Chapter 3 NOTES above.
302.8 With Limited Reach and Strength	Supports	See Chapter 3 NOTES above.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	See Chapter 3 NOTES above.

Chapter 4: [Hardware](#)

Notes: Launch Online Orientation is a web application and Comevo does not provide any hardware as a service. This table is not applicable.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	See Chapter 5 NOTES section above.
502.2.2 No Disruption of Accessibility Features	Supports	Launch Online Orientation does not inhibit Assistive Technologies.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	A portion of the Launch Management Console acts as a Content Management System (CMS). Clients can use a WYSIWYG editor to author their own page content and are responsible for its compliance. The templated portions of Launch Online Orientation are compliant.
502.3.2 Modification of Object Information	Supports	Launch Online Orientation does not prevent or restrict Assistive Technologies.
502.3.3 Row, Column, and Headers	Supports	Presentation of table data is legacy HTML and not present outside of client-authored content. It is the client’s responsibility to adhere to this item if they use table data.
502.3.4 Values	Supports	Launch Online Orientation does not prevent or restrict Assistive Technologies.

Criteria	Conformance Level	Remarks and Explanations
		Field values on the applicable pages are not pre-filled and therefore do not apply. Comevo can add a "Placeholder" attribute to inputs to further supplement this requirement.
502.3.5 Modification of Values	Supports	Explanation in 502.3.4 applies.
502.3.6 Label Relationships	Supports	All form input fields have associated labels where appropriate. WCAG 2.0, Table 1 item 2.4.6 addresses this in more detail.
502.3.7 Hierarchical Relationships	Supports	All Launch Online Orientation links are navigable with the tab key. WCAG 2.0, Table 1 item 2.1.1 addresses this in more detail.
502.3.8 Text	Supports	There are no user-editable text sections on pages in Launch Online Orientation outside of the Intake Form and Quiz pages. Some fields enforce input masks (formatting) but generally, text boxes do not restrict method of input.
502.3.9 Modification of Text	Supports	Explanation in 502.3.8 applies.
502.3.10 List of Actions	Supports	Launch Online Orientation does not contain any controls out of the ordinary executable actions.
502.3.11 Actions on Objects	Supports	See Chapter 5 NOTES section above.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Does Not Support	Launch does not prevent native behaviors in browsers for tab focus nor mouse hover. WCAG 2.0, Table 2 item 2.4.7 explains this.
502.3.13 Modification of Focus Cursor	Supports	See Chapter 5 NOTES section above.
502.3.14 Event Notification	Does not Support	There is a single scenario where an event occurs without notification of change. This failure is similar to WCAG 2.0, Table 3 item 2.2.4.
502.4 Platform Accessibility Features	Supports	See Chapter 5 NOTES section above.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	See Chapter 5 NOTES section above.
503.3 Alternative User Interfaces	Supports	See Chapter 5 NOTES section above.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	Discussed in WCAG 2.0, Table 1 item 1.2.2
503.4.2 Audio Description Controls	Supports	Discussed in WCAG 2.0, Table 1 item 1.2.3
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	See WCAG 2.0 section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
504.2.2 PDF Export	Does Not Support	At the end of an orientation, the client can choose to present the end user with a certificate of completion. This certificate is a Microsoft Word document authored by the client and converted to PDF before presentation to the user. It is the client's responsibility to provide a compliant document. The PDF conversion tool, Spire.pdf, supports ISO standard (ISO 32000-2) but currently converts to PDF Version 1.5.
504.3 Prompts	Does Not Support	Explanation in 504.2.1 applies.
504.4 Templates	Supports	Clients may author their own content and are therefore responsible for its compliance.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	See Chapter 6 NOTES above.
602.3 Electronic Support Documentation	Not Applicable	See Chapter 6 NOTES above.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	See Chapter 6 NOTES above.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Comevo does not currently publish any documentation regarding accessibility and compatibility features of Launch Online

Criteria	Conformance Level	Remarks and Explanations
		Orientation. The software functions as a typical website.
603.3 Accommodation of Communication Needs	Not Applicable	See Chapter 6 NOTES above.

EN 301 549 Report

NOTES: Explanations for this report found here: http://www.etsi.org/deliver/etsi_en/301500_301599/301549/01.01.02_60/en_301549v010102p.pdf

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	See item 302.1
4.2.2 Usage with limited vision	Supports	See item 302.2
4.2.3 Usage without perception of colour	Supports	See item 302.3
4.2.4 Usage without hearing	Supports	See item 302.4
4.2.5 Usage with limited hearing	Supports	See item 302.5
4.2.6 Usage without vocal capability	Supports	See item 302.6
4.2.7 Usage with limited manipulation or strength	Supports	See item 302.7 and item 302.8
4.2.8 Usage with limited reach	Supports	See item 302.8
4.2.9 Minimize photosensitive seizure triggers	Supports	See WCAG 2.0 Table 1: Success Criteria, Level A, Item 2.3.1
4.2.10 Usage with limited cognition	Supports	See item 302.9
4.2.11 Privacy	Not Applicable	Launch Online Orientation is essentially a website. Usage of headphones, for example, in lieu of speakers, or the restriction of one or the other, would be by the device on which the individual user views the orientation.

Chapter 5: Generic Requirements

NOTES: The following describe how the following section is not applicable.

- Launch Online Orientation does not prohibit Assistive Technologies. The device on which Launch Online Orientation is used would be responsible for the restriction of Assistive Technologies. Sections 5.1-5.4 are not applicable as they address only Closed Functionality.
- Sections 5.5-5.6 are not applicable because Launch Online Orientation is not a tactile product. Any inclusion or exclusion of said features would rest on the device used to view the orientation.

Chapter [6: ICT with Two-Way Voice Communication](#)

NOTES: Chapter 6 does not apply to Launch Online Orientation; there are no Two-Way voice or video communication features.

Chapter [7: ICT with Video Capabilities](#)

NOTES: WCAG 2.0 Report section 1.2.1 addresses items 7.1-7.3. Clients have the capability to upload audio and video files for embedding. The client is responsible for conformance of all authored content.

Chapter [8: Hardware](#)

NOTES: Addressed earlier in Chapter 5, Comevo does not provide any hardware as a service. Items 8.1.1-8.5 are not applicable.

Chapter [9: Web](#) (see [WCAG 2.x section](#))

NOTES: WCAG 2.0 addressed items 9.1-9.3 above.

Chapter [10: Non-Web Software](#)

NOTES: WCAG 2.0 covered the majority of this section, 10.2.1-10.2.38.

Criteria	Conformance Level	Remarks and Explanations
10.0 General	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.0 section	See information in WCAG section
10.5 Caption positioning	Supports	Client authored videos may or may not contain captions. It is the client’s responsibility to ensure compliance.

Criteria	Conformance Level	Remarks and Explanations
10.6 Audio description timing	Supports	Client authored videos may or may not contain additional descriptive audio tracks. It is the client's responsibility to ensure compliance.

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	See Chapter 11 NOTES regarding ATs above.
11.5.2.4 Assistive technology	Supports	See Chapter 11 NOTES regarding ATs above.
11.5.2.5 Object information	Supports	See item 502.3.1
11.5.2.6 Row, column, and headers	Supports	See item 502.3.3
11.5.2.7 Values	Supports	See item 502.3.4
11.5.2.8 Label relationships	Supports	See item 502.3.6
11.5.2.9 Parent-child relationships	Supports	See item 502.3.7
11.5.2.10 Text	Supports	See item 502.3.8
11.5.2.11 List of available actions	Supports	See item 502.3.10

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Supports	See Chapter 11 NOTES regarding ATs above.
11.5.2.13 Tracking of focus and selection attributes	Does Not Support	See item 502.3.12 for possible solution.
11.5.2.14 Modification of focus and selection attributes	Supports	See Chapter 11 NOTES regarding ATs above.
11.5.2.15 Change notification	Does Not Support	See item 502.3.14 for possible solution.
11.5.2.16 Modifications of states and properties	Supports	See Chapter 11 NOTES regarding ATs above.
11.5.2.17 Modifications of values and text	Supports	See Chapter 11 NOTES regarding ATs above.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	See Chapter 11 NOTES regarding ATs above.
11.6.2 No disruption of accessibility features	Supports	See Chapter 11 NOTES regarding ATs above.
11.7 User preferences	Supports	See Chapter 11 NOTES regarding ATs above. In addition, these features would all depend on the user’s browser and device.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Does Not Support	See item 504.2.1
11.8.4 Repair assistance	Does Not Support	The WYSIWYG editor used in the Launch Management Console fully supports Accessibility in and of itself, but does not make suggestions nor correct any client authored markup.
11.8.5 Templates	Supports	See item 504.4

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	No documentation provided; software essentially functions as a typical website.
12.1.2 Accessible documentation	Not Applicable	See item 12.1.1
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	Comevo does not currently publish any documentation regarding accessibility and compatibility features of Launch Online Orientation. The product functions like a typical website.
12.2.3 Effective communication	Not Applicable	Launch Online Orientation is essentially a website. The end-users are typically students or employees of the organization providing the orientation. We at Comevo provide the software as a service to a client, and that client is our direct user base. There is no interaction between Comevo and the end-users.
12.2.4 Accessible documentation	Not Applicable	Launch Online Orientation is essentially a website. The end-users are typically students or employees of the organization providing the orientation. We at Comevo provide the software as a service to a client, and that client is our direct user base. There is no interaction between Comevo and the end-users.

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

NOTES: Chapter 13 does not apply to Launch Online Orientation. There are no Two-Way voice or video communication features.